

## Parents Feedback Report 2015-2016

A survey of the satisfaction levels of the parents on institutional practices and various attributes including teacher's quality, infrastructure facility, learning process, syllabus and curriculum, etc. was conducted for the academic year 2015-16. It was observed that more than 80% of the parents felt that the general academic performance of the college is good. Fifteen percent felt that the academic performance needs improvement. More than eighty percent of the respondents felt that the Semester System which was introduced recently did not increase the work load whereas about 15 percent felt that it has not increased much. About fifty percent of the parents felt that the basic infrastructure facilities of the college are satisfactory while about fifteen percent felt it was very good. However, many parents felt that the toilet facilities, especially for the female students of the college need to be improved. Few parents also felt that the water supply system for the college also needs to be improved. When asked about the teaching methodologies adopted by the department, about eighty nine percent felt that it was very good while about ten percent felt that it needs improvement. All respondents felt that the student-teacher relationship in the college and department was excellent or very good. About eight percent of the students felt that the library facilities of the department are very good while about ten percent felt it was average. Another ten percent refused to comment. About sixty percent of the parents were satisfied with the extracurricular and co-curricular

activities organized by the department while twenty percent felt that it needs improvement. About twenty percent refused to comment. All respondents replied that they participate actively in the Parent-Teacher Association meetings and felt that it was a very useful platform to understand more about the curricular and extracurricular activities of their ward. About five percent felt the need for more frequent PTA meetings to facilitate more effective interaction between the teachers and the parents. Few parents suggested that more internal examinations be conducted to improve the performance of their ward. Some respondents felt that the authorities should exert pressure on the university to publish results in time. Few parents also appreciated the installation of surveillance cameras in examination halls to prevent malpractice. In general, majority of the respondents felt very happy about the overall quality of academic environment in the institution.

## **Action taken report 2015-16**

The survey revealed that about 50% of the parents felt that the basic infrastructure of the college needs improvement. This issue was discussed and it was decided to request the management to upgrade the infrastructure of the college. The issue of appointing permanent teachers for the recently started UG course in Economics and PG course in Physics is still unsettled. The government sanction is pending despite several requests and inquiries from the college and management side. Several parents commented about the poor conditions of the rest room facility for ladies. The members also felt that the management should be informed about this issue and requested the principal to write to the management regarding this matter. Regarding the extracurricular activities of the college, the meeting decided to allow the students to use the ground for sports activities till 5pm. It was also decided to conduct frequent PTA meetings especially for the weak students.